

APPENDIX 1

Progress Update – Review of Care Homes for Older People

SCRUTINY MONITORING – PROGRESS UPDATE	
Review:	Care Homes for Older People
Link Officer/s:	Emma Champley
Action Plan Agreed:	July 2020

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required approximately 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation). Any evidence on the impact of the actions undertaken should also be recorded for each recommendation.

Recommendation 6:	That all care homes be required to work towards Dementia Friendly accreditation as part of the new contract arrangements.
Responsibility:	Yvonne Cheung
Date:	March 2022
Agreed Action:	<p>18) Target group of 5 homes are used to act as pathfinders for implementing the dementia guide and to service as ambassadors for other homes.</p> <p>19) Deliver further Positive Approach to Care (PAC) training to reinforce good practice in the dementias guide.</p>
Agreed Success Measure:	<ul style="list-style-type: none"> • PAC post training evaluation. • Review of impact of dementia guide.
Evidence of Progress (May 2021):	<p>18) Following a launch event in November 2019, 6 care homes showed their interest in working towards dementia friendly. Two care homes completed the guide as a baseline and were planning to make more improvement. Although the project has been suspended due to restrictions and change in priorities caused by the COVID-19 Pandemic, 2 additional care homes have started making their homes more dementia friendly.</p> <p>Allison House have made their physical environment dementia friendly and introduced comprehensive falls management plan. Woodside Grange has also made extensive changes to its physical environment. The Manager stated that the residents really enjoy the activities in various newly decorated rooms and staff are happy that they have been involved in the transformation.</p> <p>19) Planning for a bespoke PAC training programme for care homes (shorter sessions for care staff) before the first lockdown. TEWV (provider) has suspended all face-to-face training in March 2020. The development of a virtual training programme is being trialled in Durham and waiting for approval from TEWV and Teepa Snow (training company). Due to limited</p>

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	staff capacity, TEWV needs to deliver the remaining 2 training sessions for SBC staff before starting the training programme for care homes.
Assessment of Progress (May 2021): (include explanation if required)	3 (Slipped)
Evidence of Impact (May 2021):	Allison House recorded significant reduction in number of falls following changes to the environment and introduction of a falls management plan.
Evidence of Progress (December 2021):	18) Homes that originally signed up to implement the Dementia guide have continued to implement the standards. Although Allison House has a new manager in post, they are following the practice and environmental guidelines within the guide. Woodside Grange continue to ensure the environment is dementia friendly. 19) PAC training is currently on hold until January 2022. This was due to the impact of COVID, including access to venues and restricted numbers.
Assessment of Progress (December 2021): (include explanation if required)	18) 3 (Slipped) 19) 3 (Slipped)
Evidence of Impact (December 2021):	Allison House: Their Monthly review of Datix, their reporting system for incidents shows slips trips and falls continue at the reduced rate identified in the last review.
Evidence of Progress (June 2022):	18) White House and Allington House are working towards completing the Dementia Guide and achieving the dementia friendly accreditation. 19) Whilst it is anticipated delivery of the sessions will be delayed due to backlog caused by COVID and staffing issues the PAC training programme has now Restarted.
Assessment of Progress (June 2022): (include explanation if required)	18) 2 (On-Track) 19) 3 (Slipped)
Evidence of Impact (June 2022):	18) White House and Allington House have taken their residents to join activities organised by the Stockton Dementia Network during the Dementia Action Week. Feedback from the residents and staff were very positive. Recent visit to the White House showed that all staff have awareness of dementia and they have applied principle of dementia friendly environment around the home. Relatives of 2 residents with dementia in Woodside Grange stated that they have made significant improvement in behaviour since moving into the care home and it is all down to the staff knowing how to work with someone with dementia, the physical environment and a variety of activities offered.

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Evidence of Progress (February 2023):	<p>18) White House and Mandale House have been accredited as dementia friendly and the Council is actively working with Highfield, Ingleby and Woodside Grange.</p> <p>19) PAC training now in place. 2 remaining planned sessions of PAC training programme were delivered to SBC staff in September/December. However, due to staffing issues with TEWV, they have no capacity to deliver the sessions at present. SBC will continue to liaise with TEWV to ensure further sessions are scheduled once staff resources are available.</p>
Assessment of Progress (February 2023): (include explanation if required)	<p>18) 1 (Fully Achieved)</p> <p>19) 1 (Fully Achieved)</p> <p><i>With reference to action 19 and the stated staffing issues within Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) which were prohibiting the future delivery of Positive Approach to Care (PAC) training, the Committee was keen that this was not allowed to fall by the wayside. The Council was encouraged to continue pushing the need for this training with TEWV, and a further update on developments would therefore be required later in 2023 (note: assessment of progress grade to be amended from 'fully achieved' to 'slipped').</i></p>
Evidence of Impact (February 2023):	Several Care homes have taken their residents to attend dementia friendly activities in the community such as the Happy Hippy Shake Tea Dance at ARC and Monthly Sing Along at the Globe.
Evidence of Progress (September 2023):	<p>18) The Dementia Friendly Care Homes Project restarted in 2022 after a COVID delay. We have seen a growth in care homes are taking part in the project during 23/24, including Willow View Care Home, Cherry Tree Care Centre, Hadrian Park and Mandale House.</p> <p>19) Through the BCF, we have commissioned Hand-in-Hand ULO (a non-profit making organisation) to deliver PAC for staff in care homes for older people, mental health and learning disabilities (TEWV did not have the capacity to deliver the Positive Approach to Care training). Starting in September (21/9/23 and 25/9/23 already in the diary) we will deliver 20 half day sessions for care staff and 4 full days sessions for managers and senior staff will be delivered in 12 months.</p>
Assessment of Progress (September 2023): (include explanation if required)	<p>18) 1 (Fully Achieved)</p> <p>19) 1 (Fully Achieved)</p>
Evidence of Impact (September 2023):	18) In total, 7 care homes have been accredited as being dementia friendly. White House, Maple, Ingleby and Rosedale were accredited in 22/23. Roseville, Woodside Grange and Beeches were accredited in 23/24.

Assessment of Progress Gradings:	1 Fully Achieved	2 On-Track	3 Slipped	4 Not Achieved
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